Visitors to Campus

Current as of July 6, 2020

Objective(s): Minimize the number of visitors to the campuses to prevent the spread of COVID-19. Promote compliance with public health and safety requirements for those visiting Mason campuses.

Policies and Procedures: Visitors to campus are welcome provided they adhere to all public health and safety practices. Visitors should contact the office they plan to visit and make an appointment prior to arriving on campus as some building and offices continue to minimize access to the public. Should it be necessary for visitors to be physically present to conduct official business, they shall adhere to all signage and visual cues posted. Visitors shall also adhere to all public health and safety practices including hand hygiene, physical distancing, proper cough and sneeze etiquette, and the use of face coverings while on campus and in any areas or sites operated by Mason.

Venue ticket offices will conduct the majority of their customer-facing business online and by telephone, but may post limited hours for in-person transactions, with physical distancing, queue management, cleaning protocols, and suitable barriers in place.

Visitors who visit university buildings or offices must:

   a. Be free of illness and not exposed to COVID-19 in the last 14 days.
   b. Make an appointment with the office they plan to visit in advance.
   c. Adhere to all instructions provided in signage and postings on campus.
   d. Adhere to public health and safety practices including hand hygiene, physical distancing, proper cough and sneeze hygiene, and the use of face covering while on campus or in any areas or sites operated by Mason.

Timeline: This policy position information is dependent on the release of the Safe Return to Campus Plan and training.

Contingencies: Minimize access to buildings and offices suites.

Communication and Education: Visitors will have signage and visual cues to assist them with understanding the precautions established by Mason. Mason employees will be provided the guidance in the Safe Return to Campus Plan and in the mandatory return to campus training.